

Dental Indicators: FQHCs or DSNs Treating Adults and Children (*Insured and Uninsured*)

Operations

% of pts who did not keep their dental appointments
(*include no show and cancellation with <24hr notice*)

Average length of time to next available appointment

% of pts with a recall visit within last 12 months

of visits per dental
provider per hour

emergency
visits

% emergency
visits

Oral Health

% of pts
completed Phase I
tx plan (*resolve
active disease*) in
<6 months

% of unduplicated pts of record that
have no caries at recall

% of pts requiring extraction

% of all pts receiving topical fluoride
application (*children and adults*)

If co-located with
medical: % of
medical pts
receiving oral
evaluation

% established patients of record
[children] with teeth appropriate for
sealing that have had at least one
sealant applied (*if applicable*)

Sustainability

Total # of unduplicated patients

Direct cost per visit:
Total expenses divided by number
of visits

Revenue per visit:
Total revenue divided by number
of visits (*by payer*)

Difference between revenue/visit
and cost/visit

Payer mix:
Revenue by payer source and % of
total revenue that each payer
represents

Aging report:
Accounts receivable for past 90
days by payer

Charges by provider

Dashboard Indicators: DSNs Treating Adults Uninsured

Operations

Number of visits per dental provider per clinical hour (*dentists and hygienists*)

Average length of time to next available appointment

% of unduplicated dental patients of record with a recall visit within last 12 months

% diagnostic visits

% restorative visits

% emergency visits

% preventive visits

% extraction visits

% specialty visits

Oral Health

% of pts completed Phase I tx plan (*resolve active disease*) in <6 months

% of emergency visits with definitive care provided

% of emergency visits with palliative care only

% of unduplicated pts of record that have no caries at recall

% of pts requiring extraction

If co-located with medical: % of medical pts receiving oral evaluation

% of hygiene pts

% of pts with their own toothbrush

Sustainability

Total # of Visits

Total # of Unduplicated Pts

Total # of procedures

% of patients that did not keep their dental appointments (*include no show and cancellation with <24hr notice*)

Total Operating Expenses

Number of grantors/donors, and amounts received to date

Patient donations or payments collected

Direct cost per visit: total expenses divided by number of visits

of paid and volunteer providers

hours and value of paid and volunteer providers