SignUpNow is an initiative of the Virginia Health Care Foundation. It is supported by the Virginia Department of Medical Assistance Services and contributions from Virginia foundations, health systems, health insurers, and other organizations interested in helping eligible uninsured Virginians obtain needed health coverage.

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# Our message to people around Virginia is simple...

## SignUpNow!

SignUpNow is designed to stimulate and support community-based efforts to enroll eligible Virginians in state-sponsored health insurance (the Medicaid and FAMIS programs). This includes the New Health Coverage for Adults, and coverage for children, pregnant women, and adults in Virginia's Medicaid/FAMIS programs. We do this by providing:

Workshops to train paid and volunteer "application assisters" throughout the Commonwealth;

Comprehensive information and helpful resources such as a Tool Kit/Reference Manual and a quarterly enewsletter;

Specific case-by-case assistance and problem solving for local workers helping individuals/families; and

Coordination and support to a large network of community workers, health care providers, state-level policy makers, and others.

### Welcome to the SignUpNow Tool Kit

This *Tool Kit* has been created to enable staff and volunteers in a wide variety of community settings to assist families and individuals who want to apply for the health insurance available through Virginia's Medicaid or FAMIS programs.

Virginia was the 33rd state to expand its Medicaid program. Approximately 400,000 uninsured, low-income Virginians were estimated to be eligible for New Health Coverage for Adults, effective January 1, 2019. Of these, about 79% (or 280,000) live in families with incomes below the poverty level. They are typically people working in agriculture, retail, construction, housekeeping, childcare, landscaping, food service, or other jobs that do not offer health insurance.

Many have limited education or literacy skills, and need help completing the application and compiling required documentation. They may be uncomfortable with using computers or lack regular access to the internet, so will need help to successfully apply online. One-on-one assistance is critical to maximizing enrollment of these adults.

Virginia's Medicaid and FAMIS programs provide comprehensive health and dental care coverage to those who fall into the following categories:

- New Health Coverage for Adults,
- Medicaid for Pregnant Women, FAMIS MOMS, and FAMIS Prenatal Coverage
- Low Income Families with Children (**LIFC**)
- FAMIS and FAMIS Plus, and
- Medicaid for Former Foster Care Youth (**FFC**)

Adults with incomes too high for these programs may be eligible for Virginia's family planning program, **Plan First**, or for financial help to purchase **health coverage via the Health Insurance Marketplace** (Healthcare.gov).

Unfortunately, many families and individuals do not know about these programs. Or, if they do, they may not know they qualify. Many may have applied for this coverage in the past and been denied.

This *Tool Kit* contains program information, sample forms, resource lists, and specific, helpful guides and tools that are helpful when assisting individuals and families with their applications. In conjunction with the training provided by *SignUpNow* at community workshops or via its on-line modules, this manual will equip "helper" staff, volunteers, and communities to reach out and help eligible adults, children, and pregnant women apply for insurance programs critical to their health and well-being.

Take this Tool Kit with you wherever you might find an uninsured Virginian who might be eligible – that means everywhere! You'll always be ready to lend a helping hand!

### **Table of Contents**

Secti	on 1. OverviewNew Health Coverage for Adults1.1-1.3FAMIS Plus and Medicaid for Pregnant Women1.3-1.6FAMIS1.6-1.8FAMIS MOMS1.8-1.10FAMIS Prenatal Coverage1.10-1.12Low Income Families with Children (LIFC)1.12-1.14Medicaid for Former Foster Care Youth1.14-1.15
Secti	on 2. Eligibility & Application
	Non-financial Requirements
Secti	on 3. After Enrollment
	Part I: New Health Coverage for Adults  Once Approved
	Part II: FAMIS Plus, LIFC, and Former Foster Care Youth Once Approved
	Part III: FAMIS  Once Approved

Part III: FAMIS (continued) FAMIS Co-payment Tracking Form	
FAMIS Detailed Covered Services	3.30-3.35
Part IV: Medicaid for Pregnant Women, FAMI	S MOMS and
FAMIS Prenatal Coverage	2.26
Once Approved	3.36
Selecting a Provider	
Using the DMAS ID & MCO Health Insurance Co	
Covered Services Overview	
Cost Sharing	
Period of Coverage & Reporting Requirements. Coverage of the Newborn	
Part V: Plan First	
Who is Eligible	3.40
How to Apply	
Term of Coverage	
Covered Services	
Cost Sharing	
How to Access Services	
Part VI: FAMIS Select and HIPP	
FAMIS Select	3.42
HIPP and HIPP for Kids	3.43
Sample Forms	
Smiles For Children Virginia Medicaid Dental Co	overage 3.44
Renewal Approval	
Cancellation Notice	3.48-3.50
Renewal Application	3.51-3.66
Section 4. Outreach	
Why Do We Need Outreach?	
How You Can Help	4.2-4.5
Tips to Make 1:1 Assistance Most Affective	4.6-4.7
Strategies Human Services Can Use	
Strategies Employers Can Use	
Strategies Hospitals & Health Systems Can Use	
Strategies Schools Can Use	4.11
Section 5. Other Helpful Information	
Useful Contact Information	5.1-5.2
The Players and Their Roles	
Local DSS Offices & Regional Consultants	5.9-5.13
Virginia Legal Services Programs	
Glossary	
Information on getting a Social Security Card	
Helpful Information on the Web	
How to Link a Case in CommonHelp	
Long Term Care Services and Supports Pathway	
Case Examples	5.31-5.42