



Choosing or Changing a Virginia Medicaid Managed Care Organization (MCO)

Choosing a Managed Care Organization (MCO)

Within the first two months of being approved for Medicaid/FAMIS coverage, most enrollees are automatically enrolled in an MCO. Enrollees who were automatically assigned to an MCO can change to a different MCO within the first 90 days of becoming enrolled in an MCO.

Phone Number and Website to Choose/Change MCOs	App to Choose/Change MCOs	When an Enrollee can Change MCOs
Cardinal Care Enrollment HelpLine 1-800-643-2273 (TTY: 1-800-817-6608) Monday-Friday 8:30 a.m.-6:00 p.m. www.virginiamanagedcare.com	Download the free Virginia Cardinal Care Mobile App on your Android or iPhone, by searching for “ Virginia Cardinal Care ” on Google Play or the App Store.	Regional Open Enrollment Period <i>To see when Open Enrollment takes place in your region, go to:</i> www.virginiamanagedcare.com /learn/open-enrollment

To compare “Added” benefits of each plan go to: <https://www.virginiamanagedcare.com/en/compare-plans>. Check the box next to the plans you want to compare and the added benefits for the selected plans will be displayed side by side.

To see which healthcare providers participate with a particular MCO, enrollees can check out the Integrated Provider Search Tool on www.virginiamanagedcare.com. To get to the Integrated Provider Search Tool, hover over **Choose (Find health plans and providers)** on the homepage. When the drop-down menu appears, select “Find a Provider.”